



# MARGATE POLICE DEPARTMENT



A NATIONAL AND STATE ACCREDITED LAW ENFORCEMENT AGENCY

## Media Release

**Number: 2008-03**

**Nature of Incident:** 2007 Annual Statistics

**Date of Release:** January 29, 2008

**PIO:** Lieutenant Andy Zettek, (954) 972-7111 x480

As part of the accreditation process through the Commission on Accreditation for Law Enforcement Agencies, Inc., (CALEA) the Margate Police Department is required to annually publish a statistical summary of all complaints made against departmental personnel. During the period from January 01, 2007 through December 31, 2007, a total of forty complaints were made.

Following a thorough investigation, twenty-four of the complaints were resolved as not sustained. Six complaints were determined to be sustained and appropriate action was taken by the department. Ten of the complaints are still currently under investigation.

Also during this period, department personnel responded to 65,563 calls for service. These calls covered a wide variety of incidents, from violent crimes to minor police service calls. Included in these calls for service were 18,099 traffic related incidents, such as traffic crashes and traffic stops.

As a result of many of these calls for service, over one-hundred individuals believed that the service that they received was worthy of praise, and wrote letters or sent e-mails to the department that commended the actions of the personnel involved. In addition, the department presented seventy-seven awards to employees based upon outstanding job related performances during the year.

The Margate Police Department is committed to providing excellence in the delivery of law enforcement services. However, if the service is not acceptable, any person may file a complaint against any employee. Complaints of a less serious nature will generally be handled by the employee's immediate supervisor with the results being made available to the complainant. Complaints of a more serious nature will be handled by the Professional Standards Division. All complaints will be handled in a manner prescribed by Florida State Statute 112.533 and in accordance with department policy, which includes documenting the complaint on a prescribed form.

