



Water Billing Division
 5790 Margate Boulevard, Margate, FL 33063
 Phone: (954) 972-6454
 Fax: (954) 935-5258
 Website: www.margatefl.com

DO NOT EMAIL THIS FORM

AUTOMATIC DEBIT (ACH) AGREEMENT

SECTION I (PLEASE CHECK ONE)

UTILITY ACCOUNT NUMBER: _____

AUTHORIZATION TO START AUTOMATIC (ACH) DEBIT:

I hereby authorize the City of Margate to initiate debit entries and to initiate to my bank account indicated below and the financial institution named below, to debit to such account. This authority is to remain in full force and effect until the City of Margate has received written notification from me of its termination in such time and in such manner as to afford the City of Margate and the financial institution named below a reasonable opportunity to act on it.

NOTE: A void check must be attached; deposit slips cannot be accepted.

Your first bill after the ACH Debit has been setup will be prenoted (tested). If the prenote is successful, your ACH Debit will be in effect on the second bill. The message: "Your bank account will be drafted for:" on your water bill will indicate activation. The banks anticipate the actual withdrawal from your account will be approximately 7 days from the BILL DATE on your water bill.

AUTHORIZATION TO TERMINATE AUTOMATIC (ACH) DEBIT:

I hereby request to cancel the automatic bank draft from my bank account listed below effective this date. I am aware that if the bank draft has already been processed, this request will not be effective until the next month's bill.

SECTION II CUSTOMER INFORMATION (PLEASE PRINT)

NAME _____
 Last First MI

SERVICE ADDRESS _____
 Number Street

City State ZIP Code
 () () ()

PHONE _____
 Home Work Cell

SECTION III BANK INFORMATION (PLEASE PRINT)

Checking, or Savings

FINANCIAL INSTITUTION _____
 Name Branch Location

ADDRESS _____
 City State ZIP Code

ROUTING #'S _____
 Transit/ABA# (9 positions) Account #

Customer Signature _____ Date _____

Frequently Asked Questions Regarding Bank Drafting

What is Bank Drafting?

You can now pay your water bill without writing a check . . . Bank Drafting is a new payment option designed to make water bill payment more convenient and efficient. With bank drafting, you'll save time, save postage costs and eliminate writing checks. You also won't have to worry any longer about late payments due to your busy schedule or while you're away from home, because your bill payment will be made automatically by a direct debit to your bank account.

Will I still get a utility bill each month?

Yes, each month we will send you a bill. On the bottom of all the bills that are included in the bank drafting program is a reminder "**Bank Draft – Do Not Pay**".

How long will it take to process my application?

The time will vary between 30-45 days. You should continue to pay all bills that do not have the reminder "Bank Draft – Do Not Pay" on the bottom of the bill.

What happens if I feel I have been over-billed?

If you contact the City in writing within 15 days of the bill date, the automatic bank draft can be delayed. However, misuse of this privilege may lead to removal from the bank drafting program.

When will the money be withdrawn from my bank account?

The funds will be debited from your bank account 20 days after the **bill date**.

What happens if I do not have the funds in my account when the City charges it?

The draft will be viewed by the City as a check payment and will be processed as if you paid with a NSF check. A \$30 service charge or 5% of the draft amount, whichever is larger, will be billed to your account. Additionally, should you have two returned items within a year, you may be removed from the bank drafting process.

What happens if I change banks?

If you change banks, you will need to notify us in writing, in advance. You will also need to complete a new bank draft application to draft funds from your new bank account.

Can I cancel bank drafting?

You can discontinue bank drafting by notifying the City in writing in such a manner to afford the City a reasonable opportunity to act on it.

How do I enroll?

Complete the Bank Draft Application and attach a voided check.

Mail the completed Application to: City of Margate, 5790 Margate Boulevard, Margate, FL 33063, or fax to (954) 935-5258. **DO NOT EMAIL THE FORM.**